



Notice: Old MediaURL Format Being Disabled

May 12, 2021 - DWR

Trestle's photo MediaURL is public and unauthenticated for direct use in your client HTML. It contains embedded data about the Trestle user who pulled the URL, which is used for quota allocation, logging/reporting, and other purposes.

Several times over the years we have modified the data structure embedded in the MediaURL due to evolving product requirements. Currently Trestle does a lot of work to handle all historical versions of that embedded data structure.

To simplify our code and standardize the URLs in the field, *we will soon be removing backward-compatibility with old URL data formats* that were in use prior to mid-March 2019. Requests for MediaURLs that contain old data formats will receive an HTTP response of "410 GONE" from Trestle.

This will only affect Media rows that you last pulled **before April 2019**. This won't impact other media binary request types aside from direct MediaURL access.

To handle this, you can either:

1. Refresh any Media row that you last pulled before April 1, 2019 to get the new MediaURL format for those old photos, OR
2. Update your code so that it responds to a "410 GONE" response by re-pulling the associated Media row and trying again with the new MediaURL.

Please go ahead with one of these steps now. This change will happen within the next few weeks. We'll give you one full week's notice before disabling old MediaURLs. Please email trestlesupport@corelogic.com with any questions.

Thanks as always for using Trestle!